I'm writing you in reference to the drug&alcohol testing procedures. I have downloaded a complete book of testing procedures to be followed by all agencies, that are governed by DOT regulations. On 08/13/01, I was instructed to submit to a randum drug test at the ARK. STATE HIGHWAY&TRANSPORTATION DEPT.; The specimen collection guidelines stated in your manual were not followed. I filed a grievance with the department, They declined to do anything about it. I have filed an appeal with the state claims commission also and they to have declined my appeal. I would like to see you stand up for your policy, as I stand up for my rights.